



# Lavender House

9 John Barker Street  
White River Mpumalanga  
Tel: +27 (0)13 751 3696 Cell: +27 (0)82 329 9925

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## Room Rates & Descriptions

All rates are per person and include Breakfast. All rooms are en-suite bathrooms.

Room	Rates per person per night
Guest Room (en-suite)	R350.00 double R400.00 single

## Policies and Other Information

**Reservations** Reservations must be guaranteed with a major credit card. We accept VISA and MasterCard. Cash and travellers' cheques are also accepted forms of payment.

**Cancellations** You may cancel all or part of your reservation without penalty up to six days before your scheduled day of arrival. For example, if you are scheduled to arrive on a Saturday, you may cancel all or part of your reservation without penalty by 8 PM on the preceding Sunday evening. Cancellation of your entire reservation or any part of your reservation after that date will result in a charge to your credit card for all the nights you cancel. If we are able to rebook your room, we will issue a refund on your credit card for the nights we are able to rebook.

**Long Term Reservations** Reservation of 10 days or longer is considered a long-term reservation. Long-term reservations have a one-month cancellation policy. For example, if you are arriving on June 12th for 10 days or more, your cancellation date is May 12th.

**Individualised tours** Individualised tours for small parties can be arranged at a nominal charge.

**Front Desk Hours** The Front Desk is open from 7:30 AM to 10 PM Monday through Friday and 8 AM to 9 PM on Saturday, Sunday and holidays.

**Check-In** Check-in time is between 3 PM and 9:45 PM Monday through Friday and 3 PM and 8:45 PM Saturday and Sunday. There is a late

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*Your leisure our pleasure*



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check-in fee of R50 until 11 PM. We are sorry but there is no check-ins after 11 PM.

You are welcome to check in earlier than 3 PM if your room is ready. If you arrive early and your room is not ready, we will be glad to hold your luggage for you.

**Check-out** Checkout time is 11 AM. You may arrange a late checkout, until noon only, for a fee of R50. We will be glad to hold your luggage for you until 8 PM the day of your departure.

**Breakfast** Your room rate includes a mouth-watering Continental breakfast. Breakfast is served from 7:30-10 AM Monday through Friday, and 8-10:30 AM Saturday, Sunday and holidays.

**Parking** On site secure parking is available and we use a valet service.

**Languages** The owners and staff of Lavender Guest House speak English and Afrikaans. Our staff is also fluent in Siswati and Portuguese.

**Smoking** The Lavender Guest House is a non-smoking establishment. There is no smoking anywhere inside the establishment.

**Children** We are not able to accommodate young children.

**Pets** We are not able to accommodate pets.

**Occupancy** Occupancy of the Guest Rooms is limited to registered guests.

**Entertainment** The Lavender Guest House offers newspapers, magazines books and Satellite TV for your enjoyment.

**Airport pick-up** We offer a free airport pick-up from Kruger Mpumalanga International Airport. Special arrangement for a pick-up from Johannesburg International Airport can be made at an additional charge.